

Telecommunications solutions



Products & Services

- **Telephone Systems**

Samsung Officeserv range
Avaya IP 500 / IP Office
Cisco UC 500, UC Manager Express

- **Support**

24 Hour Help Desk
Service Agreements
Consultancy
Training
Telstra Services
Relocations

- **Account Management**

All customers are appointed an Account Manager to assist your business and provide a point of contact to ensure you get the maximum benefit from your communications solution.

Telephony Solutions And Support That Work For Your Business

GlobalTalk has 13 years experience in telecommunications, and offers and supports multiple products.

We take a “consultants” approach to your business, and take the time to understand your company’s requirements to tailor a solution for you. We also undertake a requirements analysis session to assist you in selecting the most appropriate phone solution. This allows us to inform you of the options

available, all the benefits the solution offers and the associated costs. We can then jointly select the system that fits into your budget.

You will be thoroughly trained. We provide each customer with an Account Manager, and online support to our Help Desk.

GlobalTalk offers finance and bundle products to help you with your purchase. We have clients nationally and are a Premium Telstra Partner.



Telecommunications solutions that work for you

Telephone Systems

- Samsung – Samsung OfficeServ 7100, 7200, 7400 & DX
- Avaya – Avaya IP 500 / IP Office
- Cisco – Cisco UC500, Call Manager Express, Call Manager

Support

- Help Desk for all requests
- Problem Resolution
- Professional Technical staff
- On-site Support
- Remote changes/back ups
- Service Agreements
- Account Management
- Project Management
- Australia-wide Service

Telstra

- Mobile phones & plans
- Telstra Landline plans for business
- Relocations

Other Products

- Headsets
- Cordless/Wireless
- Voicemail/Recording Solutions
- Conference Phones
- Broadband/VPN
- VOIP/SIP

Finance

- Lease
- Rent
- Bundle
- Purchase Outright

Service

- Installations
- Adds, moves and changes
- Training
- Cabling/Structured Wiring
- Audits
- Consultancy

